## DEPARTMENT OF PUBLIC AND ASSISTED HOUSING

## **MEMORANDUM**

DATE:

January 18, 2022

TO:

All Tenants/Clients

FROM:

Newport News Redevelopment and Housing Authority

SUBJECT:

COVID-19/Omicron Variant

Due to new concerns regarding the coronavirus (COVID-19) pandemic and Omicron variant, NNRHA has closed all rental offices and the Kline office to the general public.

As we continue to follow the Centers for Disease Control and Prevention (CDC) updated protective guidelines, we are committed to doing everything we can to ensure the health and well-being of our clients, staff and the general public while continuing to provide good customer service.

We will communicate with tenants and clients via telephone calls, emails, letters and if applicable, posting notices on doors. Tenants should continue to call in work orders so that emergencies can be addressed and all work prioritized. These changes are effective immediately and will stay in place until further notice.

We appreciate your cooperation and following CDC recommended six feet social distancing requirements, frequently washing hands and wearing a mask.